



Mobile HotSpot Announcement

Mobile Beacon, the providers of the library's mobile hotspot devices, has informed us that a number of their ZTE Warp Connect devices have been returned due to a defect.



The memo sent from Mobile Beacon states, "As reported, the most common problem has been the battery becoming swollen, which results in an inoperable device. In a limited number of instances, we have been informed of reports that this device caught fire."

None of the library's devices have caught fire and only two devices of the 55 that were purchased have been defective. These two devices are being replaced. We don't anticipate any further problems, but wanted our community to know about this issue.

Please do not hesitate to contact us if you have any questions or concerns.



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